

## **Service Improvement Area: RU Police Department**

### **Service Goal:**

Expand Community Policing activities through further development of partnerships with students and by expanding the student staffed Community Service Officer (CSO) program.

### **Area Service Improvement Summary:**

- Empowered students to create a safer university community by becoming actively involved as members of the department while providing them a mechanism for career preparation in law enforcement and security.
  - Staffed full-time positions with CSO's after graduation.
  - Increased the number of CSO's from the original group of four to 115 trained student officers.
  - Expanded the responsibilities of student officers to include bicycle patrols, motor patrols, walking patrols, campus bus escorts, mounted patrol and parking lot security patrols.
  - Recognized as model program that has been implemented in Newark and Camden and in multiple campus Police departments at other institutions.

### **Future Service Improvements:**

- Integrate student CSO's into future security enhancements at the new Rutgers Public Safety Building.
- Develop closer working relationships between individual Police Officers and CSO's.

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## **Service Improvement Area: RU Police Department**

### **Service Goal:**

Provide a greater police and security presence distributed equally among all campuses

### **Area Service Improvement Summary:**

- Realigned police officer duty schedules to provide the greatest number of officers during peak demand times.
- Redesigned security officer uniforms to improve their recognition as security officers by the community.
- Increased the number of uniformed Community Service Officers patrolling throughout the university.

### **Future Service Improvements:**

- Place a greater emphasis on high visibility foot and bicycle patrols so that officers spend less time in cars patrolling the campus. This will encourage more officer/student contact and help to form partnerships with our community.

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## **Service Improvement Area: RU Police Department**

### **Service Goal:**

Work with student organizations to develop security alternatives that will reduce security costs while providing more opportunities for student-run social activities.

### **Area Service Improvement Summary:**

- We have had productive meetings with many student organizations and agreed upon the security requirements necessary for each specific event.
- Collaborated with student event planners to supplement police security with students and event planners to assist with security during events and reduce dependence on police participation.

### **Future Service Improvements:**

- Continue to work with student leaders to develop security alternatives that will reduce security costs while maintaining a safe and secure environment.
- Assign regular duty patrol officers to supplement specifically detailed event security officers.

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